

IMPORTANT TRAVEL TIPS:

- PASSPORT SHOULD BE VALID FOR AT LEAST 6 MONTHS FROM THE DATE OF RETURN JOURNEY
- PLEASE ENSURE ALL PASSENGERS SHOULD HAVE VALID VISA AND TRAVEL DOCUMENTS BEFORE DEPARTURE
- PLEASE KEEP ONE SET COPY OF ALL TRAVEL DOCUMENTS AT HOME AND CARRY EXTRA COPY WHILE TRAVELLING WITH ORIGINAL. PLEASE CARRY PRESCRIBED AND REQUIRED MEDICINES WHILE TRAVELLING
- PLEASE CARRY EXTRA CLOTHES AS PER TOUR DURATION AND CLIMATE
- PLEASE CARRY FOREIGN CURRENCY FOR PERSONAL EXPENSES & CONVENIENCE AS PER GOVERNMENT NORMS
- WE SUGGEST TO BUY OVERSEAS TRAVEL INSURANCE TO ALL PASSENGERS WHILE TRAVELLING

TERMS AND CONDITION

GENERAL IMPORTANT NOTES:

- To proceed with the booking non-refundable and Interest free advance booking deposit of Rs. 10,000/- per person by cheque/ Cash / NEFT in favour of '**AURUS TRAVELS & HOLIDAYS**'.
- If the number of participants or period of travel, or the type of accommodation, or the type of transport or the duration of the trip, change the quote will vary accordingly.
- At this point of time no services are confirmed and the same is subject to availability at the time of confirmation.
- All quotations are based on current prevailing rate of exchange as per market **(If ROE will change quotation will change accordingly)**
- Once Payment done & Booking confirmed any cancellation is liable as per **Aurus Travels & Holidays** Rules & Regulations.
- Booking once confirmed if altered there will be Amendmend charges per person per Amendmend over and above any applicable cancellation charges for the confirmed service.
- Any cost arising due to natural calamities like landslides, roadblocks, etc. (to be borne by the client directly on the spot). Or any political disturbances like (Terrorism , Strike , Technical issue)
- Any visa approval is not travel agent responsibility. Visa issuance is a solely depend on consular approval.
- Any increase in Airfare & Airline taxes before travelling shall be paid extra

PAYMENTS / REFUNDS POLICY

- We accept payment by cash upto Rs. 20,000/- per person. Any cash payment above Rs. 20,000/- per person we need to have copy of PAN CARD. The Foreign currency amount is payable as per Company's Card rate.
- Payment by cheque is subject to realization
- REFUNDS process takes 30 working days. Refund for any Land arrangements will be paid exchange in Indian rupees by cheque as per the prevailing Buying day's rate applicable on **Aurus Travels & Holidays** card Rate. Refund for any services for which collection is done in INR will be made in INR by cheque only.

USEFUL REMINDERS

HOTEL INFORMATION

If there is any mis-use of room. Hotel has the right to charge the same to client. All personal bills should be settle sufficient time before departure so that your transfer is not delayed.

Official Check-in time: 1400 hrs onwards Official Check-out time: 1200 hrs (Generic timings)

SEAT IN COACH TRANSFERS / TOURS

- The coach for all transfers and sight seeing will be provided as per group size.

PRIVATE TRANSPORTATION

- This service offers you to as per Itinerary The class of the vehicle offered may vary.
- In foreign countries & certain destinations the driver acts like guide.
- This cannot be assumed that the vehicle is at disposal throughout the day.

CAUTION : For all transfers and tours please wait at the Bell Captain or Concierge Counter at least 10 minutes before the scheduled pick-up time. **DO NOT WAIT IN YOUR ROOM OR IN HOTEL COFFEE HOUSE.** Please be punctual as most of the hotels do not allow waiting in the drive-away area for security reasons.

BAGGAGE ALLOWANCE: Economy Class – 20 Kilos/As per airline rules

MEALS (IF INCLUDED)

Meals served will be a Set meal OR a Buffet meal as organized. We have given an elaborate menu to ensure that you have good meal. Please note no drinks (Alcoholic or non-alcoholic) are included in the tour.

PORTERAGES / HANDLING OF LUGGAGE / BAGGAGE ALLOWANCES

Porterages are not included; it is the responsibility of the traveller to ensure that their personal luggage is taken care off. **Aurus Travels & Holidays** bears no responsibility.

NON – UTILIZATION :There will not be any refund for non-utilization of any services.